

Supporting

PEOPLE'S NEEDS



TRAFFORD HOUSING TRUST



Applying for an adaptation if you live in one of our properties

Trafford Housing Trust works in partnership with a number of key partners to provide minor and major adaptations to our properties.

If you have a disability or long term medical condition, or have difficulty doing everyday tasks such as climbing the stairs or having a bath, we may be able to help you continue to live independently by adapting your home.

Minor Adaptations

Minor Adaptations include things like fitting a grab rail, lever taps or a stair rail, which we will fit free of charge.

If you think you may need a minor adaptation, please contact our Repairs Hotline on [0300 777 7777](tel:03007777777). They will arrange an appointment to fit the adaptation required.

Major Adaptations

Major Adaptations are alterations to your property which cost over £1000. They include stairlifts, level access showers and ramps.

If you think you may require a major adaptation, please contact Trafford Council's Equipment and Adaptation Advice Line on [0845 299 0798](tel:08452990798). An Occupational Therapist will discuss your needs on the telephone. If you are eligible for an assessment your details will be added to the list of people waiting for a home visit.

How does Trafford Council decide if you are eligible for an assessment?

You must meet one of the following conditions to be eligible for a home visit

- You must have a disability which has lasted, or is likely to last, for at least 12 months and is not likely to improve significantly.
- You must be 'substantially and permanently' disabled as defined in the Chronically Sick and Disabled Persons Act 1970;

OR

- Your disability must significantly affect your ability to carry out normal, everyday activities of living in your home.

If you want to find out more about the Equipment and Adaptation Advice Line go to: www.trafford.gov.uk/HealthAndSocialCare

What is an Occupational Therapist?

An Occupational Therapist is a trained health professional who can:

- Assess the need and suggest what type of solution would be most suitable for you
- Give advice about easier and safer ways of carrying out various tasks
- Give advice about moving to a property that is better suited to your needs
- Provide a piece of equipment to help you. For example, a bath seat
- Recommend minor adaptations for your home and order the work required
- Recommend major adaptations to your home and forward a written report of your requirements to Trafford Councils Adaptation Team

Disabled Facilities Grants

Funding towards the cost of major adaptations or large pieces of equipment such as a stairlift is provided through a Disabled Facilities Grant. This grant is arranged by Trafford Councils Adaptation Team.

If you want to find out more about the Disabled Facilities Grant go to: www.trafford.gov.uk/Housing/AdaptingHomes/DisabledFacilitiesGrant

The Adaptation Team will write to Trafford Housing Trust for permission to install the adaptation. We will contact you if we cannot give permission.

Permission is not usually given if:

- The tenant or person requesting the adaptations has applied for re-housing
- There is a structural problem with the property
- The work can be provided by the Regeneration Team as part of the refurbishment to your property

Would you like to be involved in our service?

We are always looking for ways in which we can improve our services. If you would like to join our Disability Inclusion Group to help improve the way we meet the needs of disabled people and people who have long term medical conditions, please contact the Customer Hub on [0300 777 7777](tel:03007777777).

We are committed to providing equal access to our information. If you would like this information in another language or format please phone us on [0300 777 7777](tel:03007777777).



Need help with communication? One number [0300 777 7777](tel:03007777777), any language, any format, please ask.

需要語言上的協助？任何語言，任何形式，請打 [0300 777 7777](tel:03007777777) 查詢。

Potrzebujesz pomocy w porozumiewaniu się? Jeden numer [0300 777 7777](tel:03007777777) wiele języków, każdy format. Poproś o pomoc.

વ્યાજના કે સંપર્ક માટે મદદની જરૂર છે? કોઈ પણ ભાષામાં કે સીતમાં મદદ માટે એક જ ટેલિફોન નંબર: [0300 777 7777](tel:03007777777)

कया बात-चीत करने में सहायता चाहिये? एक ही नम्बर [0300 777 7777](tel:03007777777)

किसी भी भाषा, किसी भी प्रकार में लेने के लिये, कृपया सम्पर्क करें।

ਕੀ ਗੱਲ-ਬਾਤ ਕਰਨ ਵਿਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ? ਇਕੋ ਨੰਬਰ [0300 777 7777](tel:03007777777)

किसी भी भाषा, किसी भी तरीके ਵਿਚ ਲੈਣ ਲਈ ਕਿਰਪਾ ਕਰਕੇ ਪੁੱਛੋ।

کوئی بھی زبان یا شکل میں۔ براہ کرم پوچھیں۔ [0300 777 7777](tel:03007777777)

بات چیت میں مدد چاہیے؟ ایک ہی نمبر

Trafford Housing Trust Head Office

Trafford Housing Trust, Sale Point,
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Sale M33 6AG

Customer Hub Number:

[0300 777 7777](tel:03007777777)
www.traffordhousingtrust.co.uk

