

# get involved

WITH TRAFFORD HOUSING TRUST



## We have a menu of involvement options to suit your lifestyle.

We want you to get involved with all our services at Trafford Housing Trust. By understanding our customers' views and opinions and by working in partnership with other stakeholders we can improve our services and develop better neighbourhoods. Ask any member of staff about 'Pathways', our tenant involvement agreement, which provides a range of involvement options.

## Get involved: Meet new people, learn new skills, improve your neighbourhood.

Level of involvement	Green Level of Involvement	Amber Level of Involvement	Red level of involvement
Explanation of Level	You want some answers or have some opinions.	You want to help create the answer.	You want to create the answer.
Time required	Occasional involvement. Just a matter of minutes.	A couple of hours. No long-term commitment.	Longer time commitment. For example, a couple of hours a month over a six month period.
Example	Speak to your Housing Officer - about any neighbourhood or housing issues.	Estate Walkabouts - point out areas on your estate that need some attention.	Community Panel - contribute to how the £120,000 Community Budget is spent.
Other types of involvement	<ul style="list-style-type: none"> <li>Take a photo of the issue</li> <li>Chips and chat (youth)</li> <li>Coffee morning in the Sheltered schemes</li> </ul>	<ul style="list-style-type: none"> <li>Annual residents survey</li> <li>Grant application to the Community Panel</li> <li>Repairs Panel</li> <li>Sheltered Housing Group</li> <li>Estate Walkabouts</li> </ul>	<ul style="list-style-type: none"> <li>Regeneration Panels</li> <li>Attend your local resident group</li> <li>Good Neighbour Group</li> <li>Mystery shopping</li> <li>'Pulse' editing panel</li> </ul>



## Contact our Tenant Involvement Team on 0161 968 0214.



INVESTOR IN PEOPLE



Need help with communication? One number 0161 968 0050, any language, any format, please ask.

需要語言上的協助？任何語言，任何形式，請打0161 968 0050查詢。

Potrzebujesz pomocy w porozumiewaniu się? Jeden numer 0161 968 0050, wiele języków, każdy format. Poproś o pomoc.

વાવચિત કે સંપર્ક માટે મદદની જરૂર હ? કોઈ પણ ભાષામાં કે રીતમાં મદદ માટે એક જ ટેલિફોન નંબર: 0161 968 0050

क्या बात-चीत करने में सहायता चाहिये? एक ही नम्बर 0161 968 0050.

किसी भी भाषा, किसी भी प्रकार में लेने के लिये, कृपया सम्पर्क करें।

वी कॉल-घाउ वरन दिव भरद ची लेउ रै? दिवे नैघर 0161 968 0050.

विमे ची डग्रा, विमे ची जरीवे दिव लैट लही विरपा वरवे पुंढे।

کوئی بھی زبان یا شکل میں۔ براؤ کریم پوچھیں۔ 0161 968 0050

بات چیت میں مدد چاہیے؟ ایک ہی نمبر