

IMPORTANT - FOR YOUR SAFETY

Trafford Housing Trust carries out servicing and safety checks to all its properties. Sure Group Ltd are the only Gas Safe registered company authorised by Trafford Housing Trust to carry out this work.

If you smell gas or fumes you should:

- Step 1** TURN OFF gas at the meter
- Step 2** OPEN any windows
- Step 3** EXTINGUISH all naked flames
- Step 4** DON'T USE electrical switches
- Step 5** CALL the National Grid
Freephone 0800 111 999

Contact Sure Group immediately on
0161 877 7000 if:

- YOU NOTICE soot marks on or around your appliance
- THE FLAME in the appliance is yellow/orange and not blue
- ANYONE in your household suffers from drowsiness, headaches, nausea or pains in the chest when using a gas appliance.

Our responsibility

- Ensure that all gas appliances, flues and pipe work installed by Trafford Housing Trust are maintained and operated in a safe condition. A visual check on your gas cooker.
- Ensure that a record is kept of each annual service.
- Ensure that you receive a copy of the current gas servicing record.

Your responsibility as a resident

- Allow prompt access to your home to carry out maintenance and gas safety checks on gas appliances, flues and gas pipe work installed by Trafford Housing Trust.
- Always keep the appointment made for the inspection of your gas equipment.
- Give our contractors reasonable access to your home. Failure to do so is a breach of your Tenancy Agreement this could result in legal action to enforce access or end your tenancy.

We sincerely hope this is not necessary, but we will not hesitate to take action where the health and safety of our residents and neighbours may be at risk.

BE SAFE AND ALLOW US ACCESS



Need help with communication? One number 0300 777 7777, any language, any format, please ask.

需要語言上的協助？任何語言，任何形式，請打 0300 777 7777 查詢。

Potrzebujesz pomocy w porozumiewaniu się? Jeden numer 0300 777 7777 wiele języków, każdy format. Poproś o pomoc.

વાલચિત્ર કે સંપર્ક માટે મદદની જરૂર છે? કોઈ પણ ભાષામાં કે સીટમાં મદદ માટે એક જ ટેલિફોન નંબર: 0300 777 7777

क्या बात-चीत करने में सहायता चाहिये? एक ही नम्बर 0300 777 7777

किसी भी भाषा, किसी भी प्रकार में लेने के लिये. कृपया सम्पर्क करें।

ਕੀ ਗੱਲ-ਬਾਤ ਕਰਨ ਵਿਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ? ਇਕੋ ਨੰਬਰ 0300 777 7777

किसी भी भाषा, किसी भी तरीके ਵਿਚ ਲੈਣ ਲਈ ਕਿਰਪਾ ਕਰਕੇ ਪੁੱਛੋ।

- براؤ کر م پوچھیں۔ کوئی بھی زبان یا شکل میں۔ 0300 777 7777

بات چیت میں مدد چاہیے؟ ایک ہی نمبر

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